

ADA NOTICE

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990, the Town of Breckenridge will not discriminate on the basis of disability in the admission, access, or operations of its programs, services, activities or facilities.

Employment

The Town of Breckenridge does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA).

Effective Communication

The Town of Breckenridge will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the Town's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Procedures

The Town of Breckenridge will make reasonable modifications to programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcome in Town of Breckenridge facilities.

The ADA does not require the Town of Breckenridge to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Paratransit Service and Transporting Service Animals

The Town of Breckenridge provides ADA paratransit service to qualifying individuals through our Breckenridge Free Ride system in conjunction with the Summit Stage Mountain Mobility program. A Mountain Mobility application for paratransit services is located at: <http://www.co.summit.co.us/375/ADA-Paratransit-Service>

Service animals are welcome aboard Breckenridge Free Ride buses per ADA regulations, and must be kept under the control of their handler at all times and must not obstruct bus aisles nor interfere with the safe operation of the bus. Pets are permitted in a secure pet carrier.

ADA Coordinator

The Town of Breckenridge has established an ADA Coordinator to facilitate assistance for disabled residents and visitors. Anyone who requires an auxiliary aid or service for effective communication, or a modification of procedures to participate in a program, service, or activity of the Town of Breckenridge, should contact the office of the ADA Coordinator at (970) 547-3172 or monicaz@townofbreckenridge.com as soon as possible but no later than 72 hours before the scheduled event.

The Town of Breckenridge will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of procedures, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Complaints that a program, service or activity of the Town of Breckenridge is not accessible to persons with disabilities should be directed to the ADA Coordinator at (970)547-3172 or monicaz@townofbreckenridge.com.

For information on submitting a complaint, please consult the [Grievance Procedure document](#)



Grievance Procedure under the Americans with Disabilities Act

The grievance procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by individuals who believe they may have been discriminated against on the basis of disability in the provision of services, activities or programs provided by the Town of Breckenridge.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of grievant, and location, date, and description of the issue. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

ADA Coordinator / Human Resources Department
Town of Breckenridge
150 Ski Hill Road, PO Box 168
Breckenridge, CO 80424

Within 15 calendar days after receipt of the complaint, the ADA Coordinator or his/her designee will meet with the grievant to discuss the complaint and possible resolutions. Within 15 calendar days of the meeting, the ADA Coordinator or his/her designee will respond in writing, and where appropriate, in a format accessible to the grievant, such as large print, Braille, or audio tape. The response will explain the position of the Town of Breckenridge and offer options for substantive resolution of the complaint.

If the response by the ADA Coordinator or his/her designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 15 calendar days after receipt of the response to the Town Manager or his/her designee.

Within 15 calendar days after receipt of the appeal, the Town Manager or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the Town Manager or his/her designee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by the ADA Coordinator or his/her designee, appeals to the Town Manager or his/her designee, and responses from these two offices will be retained by the Town of Breckenridge for three years or according to the Colorado Municipal Records Retention Schedule, whichever is longer.